

NSW Awards For Excellence 2010 Entry Criteria

Education

a. Autogas Student

This award is open to an individual with recognised excellence as a trainee with excellent potential within the Autogas industry.

The selection criteria are as follows;

- Demonstrable career and study achievements with demonstrated commitment to learning.
- Communication, team and leadership skills
- Has applied the learning directly in the workplace bringing improvements to the business
- Leadership and promotion of training
- Capacity to be an effective ambassador for the gas industry, community and Australia.
- Personal or career gains achieved from participating in studies
- Commitment to long-term future of the gas industry

b. Traditional Gas Student

This award is open to an individual with recognised excellence as a trainee with excellent potential within the gas industry.

The selection criteria are as follows;

- Demonstrable career and study achievements with demonstrated commitment to learning.
- Communication, team and leadership skills
- Has applied the learning directly in the workplace bringing improvements to the business
- Leadership and promotion of training
- Capacity to be an effective ambassador for the gas industry, community and Australia.
- Personal or career gains achieved from participating in studies
- Commitment to long-term future of the gas industry

c. Training Institution / Organisation or Individual

This award is open to an individual or organisation with recognised excellence in providing training to new and existing members of the gas industry. Either within their own organisation or for other organisations

The selection criteria are as follows;

- involvement in designing or developing training specifically for Gas Industry either alone or in partnership with a training provider
- Extent and quality of education and training for Gas Industry employees
- Integration of training into business planning
- Innovation and excellence of design and delivery of training
- Integration of on-the-job and off-the-job training.
- any “success stories” about your training and how the gas industry has benefited
- commitment to excellence in implementation of national training arrangements
- demonstrate creativity, excellence and/or innovation in the design and development of training e.g. e-learning, and overall operational and educational effectiveness

Installation

d. Autogas

This award is open to an individual or organisation that has completed an installation to the highest degree of skill and workmanship (within the last 12 months of close of nominations)

The selection criteria are as follows;

Planning and design

- Establish the most effective solutions to meet the customers requirements.
- Select the most appropriate location for cylinders, pipe work, and equipment.
- Have selected material, components and equipment most appropriate for the installation
- Sizing of all equipment as appropriate to the vehicle
- Ensure the highest levels of safety are maintained during the installation process and for the owner and/or operator of the vehicle
- Compliance with all relevant codes, standards and best practise
- Have demonstrated a level of Innovation in aspects of the design and planning process

Quality of workmanship

- Installation to the highest standard of workmanship
- Demonstrated pride in workmanship
- Installation in harmony with the vehicle

Testing and commissioning

- Evidence of Installation being tested and commissioned in accordance with the codes

Total customer satisfaction.

- Testimonials

e. Domestic

This award is open to an individual or organisation that has completed a domestic installation to the highest degree of skill and workmanship (within the last 12 months of close of nominations)

The selection criteria are as follows;

Planning and design

- Establish the most effective solutions to meet the customers requirements.
- Select the most appropriate location of cylinders, tanks, pipe or meters
- Have selected material, components and equipment most appropriate for the installation
- Have selected the most appropriate appliances and located them appropriately
- Provision for minor maintenance without major shutdown
- Provision for future expansion
- Sizing with best use of available pressures and pipe specifications
- Ensure the highest levels of safety are maintained during the installation process and for the customer in operating with and around the installation
- Compliance with all relevant codes, standards and best practise
- Have demonstrated a level of Innovation in aspects of the design and planning process

Quality of workmanship

- Installation to the highest standard of workmanship
- Demonstrated pride in workmanship
- Installation in harmony with the household

Testing and commissioning

- Evidence of Installation being tested and commissioned in accordance with the codes

Total customer satisfaction.

- Testimonials

f. **Major**

This award is open to an individual or organisation that has completed a major installation to the highest degree of skill and workmanship (within the last 12 months of close of nominations)

The selection criteria are as follows;

Planning and design

- Establish the most effective solutions to meet the clients requirements.
- Select the most appropriate locations for equipment, plant and pipelines
- Have selected material, components and equipment most appropriate for the application
- Select the most appropriate methods of installation
- Provision for future expansion
- Sizing with best use of available pressures and pipe specifications
- Ensure the highest levels of safety are maintained during the installation process for the community (including traffic control)
- Consideration is made and action taken to ensure the protection of the environment.
- Compliance with all relevant codes, standards and best practise
- Have demonstrated Innovation in aspects of the design and planning process

Quality of workmanship

- Installation to the highest standard of workmanship
- Demonstrated pride in workmanship
- Installation in harmony with community and environment

Testing and commissioning

- Evidence of Installation being tested and commissioned in accordance with the codes

Total client satisfaction.

- Testimonials
- Minimum down time or loss of customers

Industry

g. Safety

This award is open to an individual or organisation with recognised excellence in safety and safety systems within the gas industry. Either within their own organisation or for other organisations

The selection criteria are as follows;

- Proven Track record with safety, within organisation, industry and community.
- Continuous improvement in safety.
- Have defined policy and procedures
- Compliance with all relevant codes standards and best practise

h. Environment

This award is open to an individual or organisation with recognised excellence in protecting the environment within their operations within the gas industry. Either within their own organisation or for other organisations

The selection criteria are as follows;

- Proven track record in environmental protection, within organisation, industry and community.
- Continuous improvement in environmental protection.
- Have defined policy and procedures
- Compliance with all relevant codes standards and best practise

i. Innovation in Logistics (Transport)

This award is open to an individual or organisation with recognised excellence within the LP Gas transportation industry.

The selection criteria are as follows;

Show innovation within all of the following points;

- Exceed customers/organisations business expectations
- Exceed best industry practise in safety, including a proven track record and innovation and improvement in all aspects of safety
- Have addressed all relative environmental concerns and be continually improving.
- Be innovative and make necessary changes and improvements to ensure the customer, organisation and industry receive the highest level of service possible
- Have a demonstrated commitment to safety , including a proven track record and innovation and improvement in all aspects of safety
- Have, or provide training as appropriate
- Be well presented as a public face of the LP Gas industry

j. Supplier / Distributor Customer Service

This award is open to an individual or organisation with recognised excellence within the LP Gas supply and distribution industry. This refers to supply and distribution to end users.

The selection criteria are as follows;

- Exceed customer expectations
- Innovation in product (LPG) application development
 - Conversion from other fuels
 - Establishing new markets and applications
 - Lobbying appropriate organisations for success
- Innovation in supply distribution and storage
- Well designed, managed and maintained facilities
- Developing new, Safer, more efficient systems to improve customer satisfaction

- product loss minimisation systems
- environmental considerations in all aspects of supply and distribution
- All aspects of presentation as a public face of the gas industry
- Innovation in customer service

k. Industry Contribution (Meritorious Service Award)

This award is open to an individual with recognised excellence in service to the gas industry over an extended career in the gas industry.

The selection criteria are as follows;

- Recognised history within the gas industry.
- Commitment and dedication to the gas industry
- Achievements within the industry (and reputation)
- Be a Mentor/coach to new industry members
- Respected by peers and/or customers